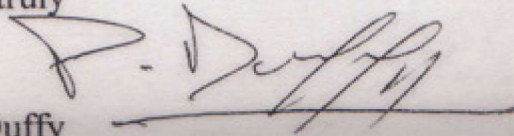


Dear Russ,

Just a quick note to say how pleased we are with our conservatory. Justin, Ray, and the rest of the lads have done a great job, and we are very pleased with the quality of work and materials, and the price was very competitive. We would have no hesitation in recommending your company, and once again, please thank all of your staff for their excellent service.

Yours truly

A handwritten signature in black ink, appearing to read 'P. Duffy', written over a horizontal line.

P&S Duffy